



A Fresh Approach to Benefit Savings

A simplified experience and seamless access, enabling lower benefit costs, and accelerating savings.

ConnectYourCare, one of the nation's largest benefit savings providers, offers a comprehensive solution, smartCDH™, supporting all tax-advantaged accounts including:

- ✓ Health Savings Accounts (HSA)
- ✓ HSA On Demand®
- ✓ Flexible Spending Accounts (FSA)
- ✓ Health Reimbursement Arrangements (HRA)
- ✓ Retirement health accounts
- ✓ COBRA administration
- ✓ Commuter and transportation
- ✓ Adoption, education and wellness accounts

Our unique operating platform is designed with scale and configuration in mind – enabling ANY organization to meet its health care and other benefit goals – regardless of size or complexity.

As the premier choice for employers, plan providers and banks, we provide unique visibility and reach across the complete health and other benefit savings value chain. So, you can focus on your core business priorities while we maximize your overall return on investment.

Our solutions offer:

- ✓ Streamlined claim submission and adjudication
- ✓ Easy uploading for claim documentation
- ✓ Accelerated savings for high-deductible plans
- ✓ Enhanced employer dashboards
- ✓ Payment (debit) card with multi account capabilities

ConnectYourCare makes benefits a breeze:

- Eliminate HR burden with superior implementation and expert account management
- Benefit from the highest participant satisfaction rates, expert customer service and intuitive technology
- Increase corporate benefits savings with communications proven to deliver enrollment results
- Trust in a national leader with the built-in flexibility to grow with you through regulatory, banking and health plan changes
- Expert onshore customer service available any time of the day or night

Account Features and Benefits

Simplified Experience

Simplified Participant Experience

Benefit savings accounts have never been easier to use.

ConnectYourCare puts account information and education tools at participants' fingertips.

- ✓ Easy reimbursement processes with payment cards, streamlined claims feeds, and online bill pay options
- ✓ Enhanced claims experience with exclusive technology, ClaimsAlly
- ✓ Fast access to funds with one day reimbursement turnaround
- ✓ Customer Service 24 X 7, 365
- ✓ Anytime, anywhere account access and transaction management

Mobile Application & Text Alerts

Our secure mobile technology ensures anywhere, anytime access and seamless service.

- ✓ View account balances and transaction history
- ✓ Review claim details and submit a new claim
- ✓ Pay providers directly with mobile bill pay and Click-to-Pay
- ✓ Access HSA investments and contributions
- ✓ Upload photo of claim documentation
- ✓ View FAQs and eligible expenses
- ✓ Receive account alert push notifications
- ✓ Tap to call Customer Service

"I have never before worked with a customer service team with the professionalism, passion, and quick resolution skills as I have experienced with ConnectYourCare. Their customer service team can't be beat!"

**Benefits Resource Center Supervisor,
Zions Bancorporation**

Our Mobile Tools Provide a Superior Experience

Our participants love the convenience of our mobile technology - account balances at their fingertips, the ability to submit receipts before they are lost, and expert support that is just a tap away.

Additionally, our account alerts immediately notify participants when a payment card purchase requires additional documentation, bringing proactive support to the next level.

Trusted Partnership

We remove your administrative burden and deliver increased cost savings.

- Expert, dedicated support from a team of professionals dedicated to clients' strategic and day-to-day needs
- Complete account transparency through detailed online reporting tools
- Proven implementation methodology and specialists speed the implementation timeline, accommodate customizations, and earn 100% satisfaction rates
- Communication kits ease implementation, boost enrollment, and increase employee satisfaction rates
- Programs that drive higher employee benefits satisfaction rates and increased tax savings

